



BBA DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS, MARCH 2023

Sixth Semester

Bachelor of Business Administration

CORE COURSE - BA6CRT30 - COMMUNICATION SKILLS AND PERSONALITY DEVELOPMENT

2017 Admission Onwards

220ECBB5

Time: 3 Hours Max. Marks: 80

Part A

Answer any **ten** questions.

Each question carries 2 marks.

- 1. List down the ways to overcome nervousness.
- 2. Explain Monologue Presentation?
- 3. Explain the role of body language in presentation?
- 4. What are business messages?
- 5. What is messaging?
- 6. What is blog writing?
- 7. What is wikis?
- 8. What is stress interview?
- 9. What is warm up?
- 10. Write a note on GD protocol.
- 11. What do you mean by the term "Extempore"?
- 12. What is conversation?

 $(10 \times 2 = 20)$

Part B

Answer any six questions.



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Each question carries 5 marks.

- 13. Discuss the various strategies for making speech effective?
- 14. How should a speaker involve audience in Presentation?
- 15. What are the essentials of good business writing?
- 16. Explain the different types of messaging.
- 17. What are the various types of resume?
- 18. What is application follow up?
- 19. Discuss various types of groups in an organization.
- 20. Explain the personal traits of a candidate evaluated in group discussion.
- 21. Examine the guidelines for an effective group discussion.

 $.(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. What is speech? what are the qualities of a good speaker?
- 23. Discuss different types of social media networking.
- 24. Mr K.S Reven Singh has been appointed as a purchase Manager in your company.

 Draft a letter of appointment.
- 25. Explain the role of group leader and group participants in group discussion.

 $(2 \times 15 = 30)$

